PRESENTED BY: TRACEY G. -**DIGITAL PRODUCT** MANAGER, COMMUNICATION SERVICES DEPT, GSO

GSO DIGITAL PRODUCTS: AA.ORG AND MEETING GUIDE APP

AA DIGITAL PRODUCTS

- Website aa.org
- Meeting Guide App
- Linked In
- YouTube
- Podcast (coming soon)











AA.ORG

AA.ORG REDESIGN

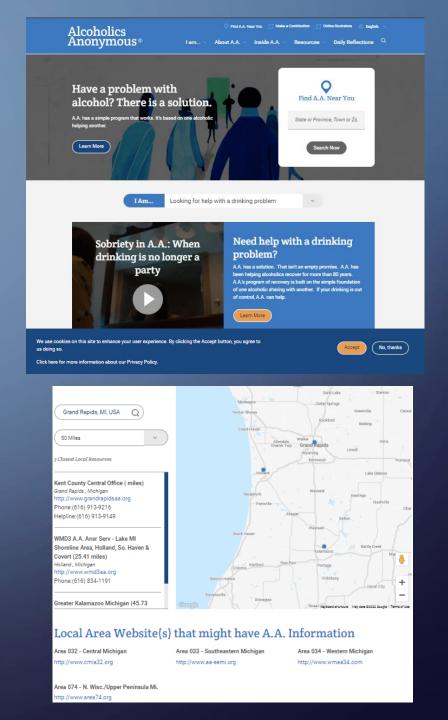
Drupal CMS/Acquia

GDPR Compliant

Navigation by Audience

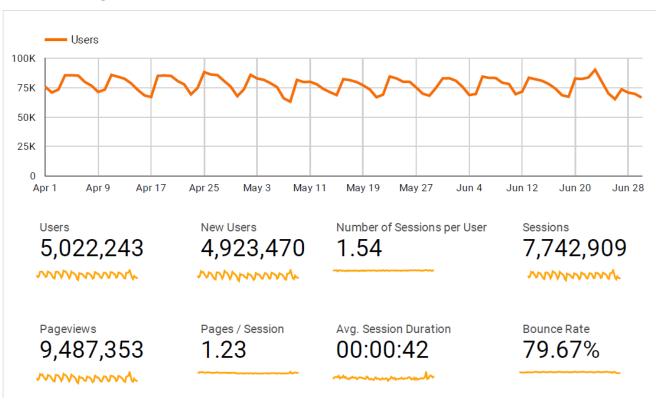
Mobile friendly

AA Near You Google Maps, NetSuite



AA.ORG ANALYTICS

Audience at a glance

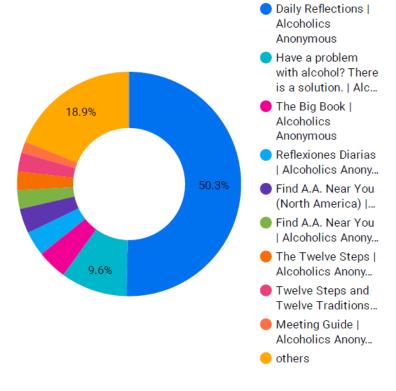


What is our most visited page?

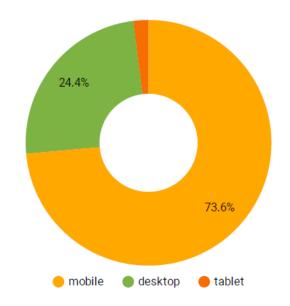
What percentage of traffic is mobile?

AA.ORG ANALYTICS

Most popular pages



What device are people using?



AA.ORG INITIATIVES COMPLETED 2021-22

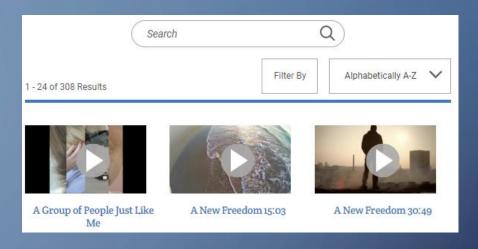
Vimeo video migration

Soundcloud implementation

Book Types

Google Analytics

Submissions framework



Explore the Big Book

Read

Watch

Listen

A.A. Big Book in ASL



ASL Big Book - Preface



Big Book ASL -Foreword to First Edition



Big Book ASL -Foreword to Second Edition



IN PROGRESS 2022-23

Replace PDFs with mobile friendly pages/forms

Accessibility

Analytics: GA4 implementation

Search optimization

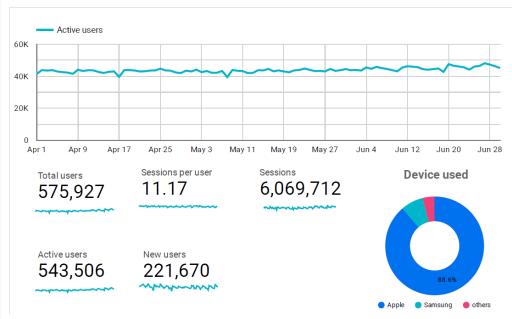
Calendar, FAQs, Press Media

MEETING GUIDE

• MEETING GUIDE

ANALYTICS

Audience at a glance



Apr 1, 2022 - Jun 30, 2022

Use of app features				
	Page title and screen name	Views ▼		
1.	(not set)	15,340,133		
2.	MeetingsDetail	4,288,961		
3.	MeetingList	3,786,263		
4.	MeetingsFilter	1,585,721		
5.	MeetingsSearch	1,181,128		
6.	MeetingsList	734,505		
7.	QuoteScreen	481,304		
8.	NewsScreen	307,573		
9.	FavoritesScreen	254,119		
10.	ContactScreen	159,906		
11.	FavoritesMeetingsDetail	70,532		
12.	ContactUpdate	12,178		
13.	ContactLocal	11,928		
14.	Quote	11,057		
15.	ContactLiterature	9,747		

# Start date: 202207	01	
# End date: 2022073	31	
Custom parameter	Event count	Total users
Get directions to me	363418	87133
Join online with Join	209098	32240
Add to favorites	60700	16002
Add to calendar	31478	10752
Visit meeting website	30377	17869
Share meeting via te	28675	15926
Visit news link	20440	14434
Change date for quo	16046	4107
Visit organization we	14838	935
Remove from favorite	10647	3450
Share quote via text	7882	1745
Share meeting via e	6550	4790
Call organization	5740	442
Join via phone	5497	228
Join online with Rejo	3730	58
Email organization a	3656	280
Email organization	2156	166
Redirect to contact p	2085	182
Share quote via ema	1125	763
Join online with Une	507	65
Join online with Join	270	13
Share newsitem via	245	198
Get directions to orga	228	183
Share news item via	226	21
View contribution on	198	133

What features are used most?

• MEETING GUIDE

ANALYTICS

	City	Views •	Total use	New users
1.	(not set)	1,891,063	92,047	14,139
2.	New York	1,389,376	50,803	8,718
3.	Los Angeles	935,883	38,864	7,950
4.	Dallas	617,789	35,771	5,847
5.	Chicago	613,626	31,635	5,038
6.	Philadelphia	596,350	22,976	4,182
7.	Seattle	536,920	22,667	4,205
8.	Houston	399,734	26,069	4,054
9.	San Franci	389,874	16,492	2,772
10.	Austin	355,101	15,392	2,955
11.	Orlando	350,467	19,125	2,939
12.	Atlanta	347,445	17,184	2,818
13.	Boston	340,567	15,471	2,785
14.	Phoenix	336,943	12,907	3,139
15.	Tampa	321,129	13,498	2,321
16.	Washington	312,514	12,726	1,650
17.	Miami	310,028	14,791	2,232
18.	Charlotte	309,542	15,082	2,618
19.	Denver	275,555	15,187	2,497
20.	Montreal	272,429	9,699	1,934
21.	San Diego	263,323	8,880	1,952
22.	Raleigh	257,980	9,416	1,636
23.	Nashville	248,750	11,453	2,074
24.	Las Vegas	218,839	11,142	1,967
25.	Columbus	214,601	9,491	1,778
			1-25/11719	< >

Currently 487 Connected entities in 18

Top Countries

	Country	Views ▼	Total users	New users
1.	United States	26,294,572	530,822	202,259
2.	Canada	1,513,771	34,340	12,038
3.	Australia	128,805	2,371	1,133
4.	United King	57,724	4,318	1,767
5.	Poland	32,382	1,839	677
6.	New Zealand	27,838	536	224
7.	Germany	24,780	1,088	361
8.	France	19,526	1,055	218
9.	Mexico	14,248	1,147	241
1	Spain	13,818	934	177
			1 - 10 / 186	·

MEETING GUIDE INITIATIVES COMPLETED 2021-22

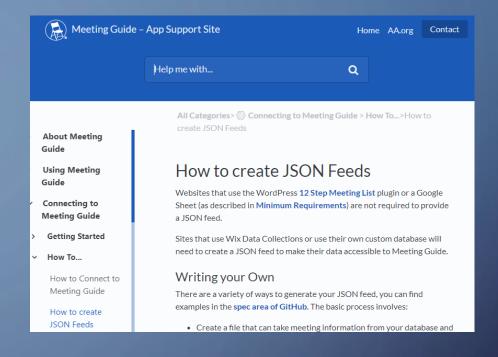
HelpDocs Knowledge Base

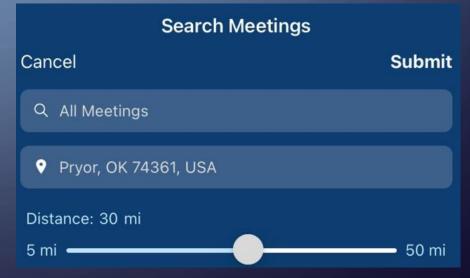
Distance filter

Attendance option

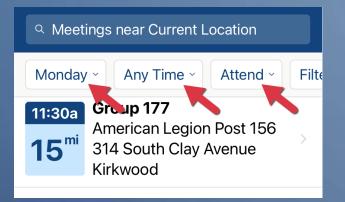
Multi-select filters

Exposed filters

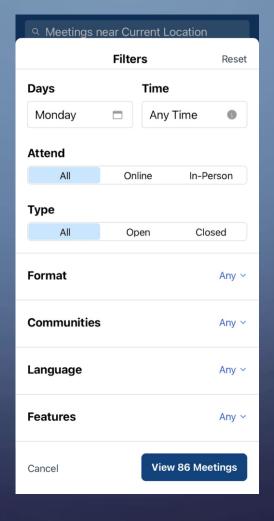




MEETING GUIDE INITIATIVES APP V. 4.0 FILTERS DEMO



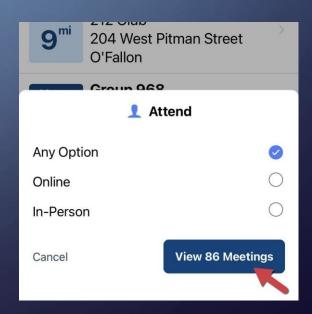




Exposed filters

Multi-select filters

Attendance retrieval



MEETING GUIDE INITIATIVES

WHAT'S NEXT 2022-23

Improve UX: Online v. In-person

In-person – Map / Online – Time zone

Data accuracy – inactive meetings

Multi-entity meeting listing/duplicates

Entity self-service