Concept: 12 Statements of Technology

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Areas of Scope (v2)

Special Focus on "Self-support"

- Communication
  - E-mail / Fax
  - Phones / Devices
  - Remote work / Broadcast
- Content
  - Web / Cloud
  - Publishing / Documents
  - Multi-lingual
  - Retention / Recording / Retrieval
- Software Applications
  - Programming
  - Design / Usability
- Information Security
  - User / Password / Identity
  - Encryption
  - Intellectual Property / Copyrights

- Operations
  - Monitoring
  - Maintenance
  - Storage / Hosting
- Management
  - Committees
  - Contracts
  - Vendors
  - Projects
- Systems
  - Inventory
  - Connectivity
- Support
  - Inter-committee
  - Member users
  - Non-member users

"Management" Problems

- No role in AA for focusing on technology

- Experience is collected across committees

- Service may require Special Knowledge

- How to share technical experience?

- No common language for sharing experience

- Slow implementation and long delivery lifecycle is way behind the always changing technology market

Delivery Problems

- Requests for technical solution have become more complex than ever before

- Q: Can we reduce the duplication of efforts?

- Our model for implementing technology is as varied as the number of groups we have

  - Nobody has been "asked" to provide central services: Upside-Down Organization

  - We have not agreed to the requirements

  - How would we fund them if we did?

- Little trust that AA can produce adequate technology

12 Statements of Technology (v5)

1. We suggest implementing technology **where it supports our primary purpose** of carrying the message to the alcoholic who still suffers

2. We are responsible and assess value when using **self-support** funds for technology initiatives

3. We are responsible where **anonymity** is more vulnerable to a wider audience with increased speed or new sensation

4. An **informed** group conscience is paramount to technology decision-making

5. We strive to understand where **Individual versus Group values** are different

6. We perform due diligence and rely on **demonstrable A.A. experience**

7. We record **non-technical requirements** before making technology choices

8. We take care to understand the **property value** and **legal** implications of technology used for A.A. purposes before making binding decisions

9. We are responsible for **transparency** in discovery, process, & implementation

10. We use technology to make information **available**, not to limit it

11. We communicate and support the **intended** service level

12. We consider how best to **Pass it On**